

United States Postal Service®

# INDUSTRYALERT

March 17, 2023

## UPDATE: [INCIDENT # 7481169] *PostalOne!* System – PDF Download

The United States Postal Service ***PostalOne!* System** has identified the root cause of the issues with the PDF Download option available on “Dashboard”, “Job Detail” and “View Transactions” page. The deployment to fix incident ticket (#7481169) has been scheduled for Sunday, March 19, 2023.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (7:00 AM CT – 7:00 PM CT), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [ (877) 672-0007 ].

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